This is a guide only. Refer to the caveats for use in the Communication Templates Guide document regarding case-by-case considerations for your club or organisation. Edit and delete any information highlighted before sending.

# TemplateCritical Incident – serious misconduct and/or abuse communications template 3 – MEDIA

### Email Template

Thank you for your enquiry about the current matter within our sporting community regarding Choose an item or delete and add your own.

As you would appreciate, this is a highly private and confidential matter that is being dealt with by the individuals, families and relevant authorities involved.

We are working with relevant authorities as required and providing all appropriate support to our community at this time, including any mental health and wellbeing assistance required.

We are unable to provide further details at this time.

As part of our Critical Incident Response Team, I am the designated contact for all media so please do not hesitate to reach out to me directly should you have any questions or concerns.

Warm regards,

<insert name here>

DISCLAIMER: THE INFORMATION IN THIS PUBLICATION IS GENERAL IN NATURE AND DOES NOT CONSTITUTE MEDICAL, LEGAL OR PROFESSIONAL ADVICE (INCLUDING MENTAL HEALTH ADVICE). SPORTWEST IS NOT LIABLE TO USERS FOR ANY LOSS RESULTING FROM THE USE OF THIS PUBLICATION AND ACCEPTS NO RESPONSIBILITY FOR THE ACCURACY OF THE INFORMATION OR YOUR RELIANCE ON IT. SPORTWEST RECOMMENDS USERS SEEK INDEPENDENT ADVICE AS NECESSARY. SEE [HERE](https://sportwest.com.au/how-we-help/mental-health/disclaimer/) FOR THE FULL SPORTWEST MENTAL HEALTH PUBLICATION DISCLAIMER.

In an Emergency Dial 000

For support call Lifeline 13 11 14

or visit [True Sport – Community Links](https://www.sportwest.com.au/true-sport-mental-health-and-wellbeing-community-links-2/) for more services.

